

August 28, 2014

Mr. [REDACTED]

Waiver provider #WP [REDACTED]

[REDACTED], SC 29 [REDACTED]

Dear Mr. [REDACTED],

As you know, three (3) of your Behavior Support cases were reviewed for compliance with DDSN's Behavior Support Services Standards. For the first case, Mr. [REDACTED], and the second case, Ms. [REDACTED], the overall results were quite excellent! All standards were at 90% or above, with several at or near 100%. Congratulations! Since 80% is the required criterion per standard, these cases need no follow up.

For the third case, Mr. [REDACTED], the results varied. For the five standards that are reviewed by the quality assurance reviewers, two were at 100% (excellent), one was at 91.5% (excellent), and two were at 70% (needs improvement and follow up). The two standards that were found to be below the required 80% criterion level require a plan of correction and follow up review. The areas found not to meet the standards appear likely to be easily and quickly remedied by conducting a fidelity check, adjusting the graphing method, and addressing the issue of data collection in the house.

Please submit your plan of corrections within thirty (30) days of the date of this notice, make the necessary corrections to the case found not to meet all Behavior Support Services Standards and incorporate those changes into all other cases as needed. You will be scheduled for a follow up review no earlier than ninety (90) days from the date of your plan of corrections. **Until that follow up review is conducted, and you are found to meet all of the service standards, you may not receive any new authorizations for waiver-funded Behavior Support Services.**

Sincerely,

Jacob Chorey, Program Manager
Intellectual Disabilities / Related Disabilities Division

Attachment

CC: Dr. David Rotholz, USC – CDR